

Ririe Joint School District #252

RIRIE, IDAHO / 680 STUDENTS

Ririe Joint School District #252, located in eastern Idaho, had been using an antiquated student information system (SIS) for more than 20 years. They wanted a system with Web-based functionality, the ability to create custom reports, and reliable customer service. After talking with neighboring districts in Idaho, Infinite Campus was chosen in 2012 to fulfill these needs and more.

Real-time Information

Infinite Campus is completely Web-based, so parents and students easily access grades, attendance, assignments and scheduling information through the Campus Portal.

According to LaRenda Sommers, Ririe Registrar, "Before Infinite Campus, parents would call about their student's grades and attendance information. Now with the Campus Portal, parents have access to this information in real time. It makes my job a lot easier."

Parents and students can also access information on-the-go with the Campus Mobile Portal. This intuitive and user-friendly app can be downloaded from any Apple® iOS or Android® device. Users can enable 'push notifications' that automatically send alerts for grade, assignment and attendance changes.

Infinite Campus University

Infinite Campus University (ICU) plays an important role in Ririe's ongoing training for staff professional development. Authorized members can sign up for lunch and learn sessions, one-on-one training, webinars and more.

About Campus

- ▶ We are the most trusted name in student information. Infinite Campus applications manage 7.3 million students in 44 states.

Included in an ICU subscription:

Core Course Webinars – Explore a variety of features including: Data Analysis, Scheduling, Posting of Grades and more.

One-on-One Training – Receive personal training that is customizable.

Fast Track to Training – Calls are immediately directed to a trainer as high priority and given personalized attention.

Training Bundles – Combine training when more than one session is necessary or multiple groups are involved.

Teacher Tuesdays – Designed with teachers in mind and include the newest instruction modules.

What's Possible Wednesdays – Make sure your district is utilizing all the tools available with Infinite Campus.

"The webinars are very helpful," stated Sommers. "The Campus Trainers guide you through 'live' simulations and answer questions along the way."

Award-winning Support

Both phone and online support options are always available with Infinite Campus. With a 97 percent support satisfaction rating, calls are answered by a support team member within three rings.

An extensive online support option, the Campus Community, is available 24/7. Users can find comprehensive

product information in the Campus Knowledge Base and interact with others in the Campus User Forums to find solutions to common problems.

"I use the Campus Community to submit and track support cases because it's easy to manage," said Sommers. "Infinite Campus provides exceptional support options that are far superior to our previous SIS."

Flexible Reporting

Authorized staff use the ad hoc reporting tools to create and share custom reports and package their results in a variety of formats. A wizard-style query interface and report editor help users find patterns within the data to make informed decisions and communicate effectively.

Ririe saves huge amounts of time with Campus Ad Hoc Reporting. Sommers explained, "Previously, I had to call the vendor, give them my criteria, and then wait to receive the report. With Infinite Campus, I can make customized reports myself."

Continuous Innovation

Ririe appreciates Infinite Campus's forward-thinking approach. More than 130 in-house developers work to add product functionality, respond to changing educational needs, and overall improve its comprehensive SIS.

According to Chad Williams, Ririe Superintendent, "Infinite Campus is a great product. It's a constant learning curve because they are always adding new, improved features. The more you learn about the SIS, the better it becomes. I would recommend both the company and the product in a heartbeat."

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Superintendent
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