

MOC-Floyd Valley School District

ORANGE CITY, IOWA / 1,375 STUDENTS

MOC-Floyd Valley (MOC-FV) Community School District used JMC for over 10 years before moving to Infinite Campus. The district wasn't actively seeking a new student information system (SIS), but when they learned several other area districts were moving to Infinite Campus, they decided to explore their options. As a fully web-based system, Infinite Campus offered advanced technology in a single solution. Monthly enhancements are available to keep the product current; at no additional cost. With competitive pricing and superior services and support, it was a great opportunity for them. MOC-FV implemented Infinite Campus at the start of the 2013-14 school year.

Challenges with Legacy SIS

MOC-FV had many challenges with JMC. However, they were assured that with Infinite Campus they would have state-of-the-art technology and immediate response to questions and concerns. They also saw the Infinite Campus SQL structure was far superior, intuitive and easy to use.

Easing the Implementation Process

To many districts, the thought of implementing a new SIS seems like a difficult task. With Infinite Campus, experienced professionals ease the process so districts, like MOC-FV, are up and running quickly. Computer Information Concepts (CIC), a channel partner of Infinite Campus, assisted MOC-FV with their implementation process. The transition is managed using the most effective Product Implementation Methodology for project management, data conversion, training, customer development and application hosting.

About Campus

- ▶ We are the largest American-owned student information system. Campus applications manage 7 million students in 43 states.

"The implementation went well. The CIC staff was helpful and knowledgeable throughout the process. Our training was primarily done through group webinars with other schools in the region. Training for staff was easy and included email communication and tutorials to explain the process. The Infinite Campus interface was user friendly and intuitive, which made teacher and staff trainings run smoothly," said Jason Vore, MOC-FV Network Administrator.

Superior Service and Support

MOC-FV has received superior customer service and support from CIC. "CIC's support personnel have been extremely responsive, helpful and invaluable in the transition process. They communicate and provide updates frequently and escalate support issues as needed," said Vore. "Our account representative has been very accommodating and visited us onsite to better understand our needs and provide guidance on how we can better use the tools within Infinite Campus."

In addition to personalized customer service and support, an extensive online support option, the Campus Community, is available 24/7. This comprehensive product knowledge base allows users to interact with other schools through Campus User Forums.

Access by Mobile Device

The Campus Mobile Portal App has been a preferred feature for MOC-FV parents. They have been pleased with having the ability to check their student's grades, attendance and lunch balances on their smartphones. The Mobile Portal App can be downloaded from any Apple® iOS or Android® device.

Point-of-Sale Food Service Options

MOC-FV maximized their investment by implementing Campus Food Service and point-of-sale (POS) options. This optional Premium Product improves food service efficiencies and provides parents and students with access to real-time information via the Campus Portal.

According to Vore, "Campus Food Service allows parents to see their child's account balances and monitor daily food purchases. The POS terminals increase effective cafeteria management and our staff is extremely pleased with the ease of use."

Return on Investment

As MOC-FV transitioned to a new school year, they saw significant time savings compared to their previous system.

"The reduced problems and greater efficiency we've realized with Infinite Campus has continually affirmed our decision to make the change," stated Vore. "In talking with other districts, I've advised them not to wait until the last minute. A successful transition, like ours, requires a well thought out plan. And the increased benefits with Infinite Campus are numerous."

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