

Mount Pleasant School District

MT. PLEASANT, IOWA / 2,115 STUDENTS

Mount Pleasant School District has a history with student information systems much like a fairy tale. They had outgrown their long-time SIS, and in their opinion, it was “too small.” They found a different system, but within months realized that it was “too hard” to use. They, then, selected Infinite Campus and found a system that was “just right.” With Infinite Campus they know that their student information system is reliable and will bring them into the future with confidence.

CHALLENGES

Mt. Pleasant realized they needed to upgrade their student information system. Although the provider they had used was basically functional, it was not a Web-based system and had limited potential for realizing the strategic goals for the district.

Dr. John Roederer, superintendent of Mt. Pleasant School District, was on the committee to choose a new vendor. “We really needed two things. Not only a student management system, but a system that would allow us to do analysis of student performance so we could enter test scores and track student achievement.”

The first vendor they selected appeared to have the capabilities required, but within months they experienced problems with data integrity, clarity in product navigation, customer service and support.

Lisa Dunn, secretary to the principal, had worked closely with the different systems on a day-to-day basis and was an important resource when determining what was needed in a new system. “We found the new vendor less user-friendly than our first system. We also

noticed data instability that required us to reenter data several times. We were used to personalized support and this new vendor provided little to no support, and when they did, it was too late.”

Additionally, Mt. Pleasant wanted assurance that Iowa state reporting requirements were kept updated. “We were at a user meeting and heard that Infinite Campus had stayed late the night before to make sure they had everything set up for us to manage state reporting. This is so important to districts in Iowa and will get even more important as the years go on,” said Dunn.

SOLUTION

Within the year, they chose Infinite Campus to bring them into the future with confidence. Infinite Campus provided Mt. Pleasant with a district-wide, integrated database that shares information between buildings and users. The Web-based system allows educators, parents and students access to information anywhere, any time.

With Infinite Campus, calendar information provides the basis of all student-related data. Students are enrolled into a calendar, courses are made active for a year and state reporting information is based on it.

Mt. Pleasant can rest assured that all data complies with state reporting requirements. A Campus Business Analyst is dedicated to each state to

research requirements, build relationships with the state department of education, and work with districts to meet state reporting standards.

Mt. Pleasant is supported by Campus Channel Partner, Computer Information Concepts, Inc. (CIC). In addition, Mt. Pleasant can access the corporate office support representatives. “The most important thing about Infinite Campus is the excellent customer service,” said Dunn. “Their support team has been patient with our questions and responsive to our requests. I get answers back either the day I submit the ticket or the next morning when I come to work.”

RESULTS

With Infinite Campus, Dunn makes all calendar changes for the district and immediately found that Infinite Campus saved her time so she could focus on other responsibilities. “For me, it was the ease of maneuvering from screen to screen and student to student that was a real advantage,” Dunn said.

After so many varied experiences with SIS vendors, Mt. Pleasant finally has the system that will meet their needs for years to come. Infinite Campus is forward-thinking and keeps pace with changing technology and how it best serves education. It is a company that looks outside the box and is responsive to customers.

“I would heartily recommend Infinite Campus to any district looking to change or update their data management system. It has everything we wanted,” said Dunn. “And, seeing so many districts switching to Infinite Campus, including very large ones, speaks volumes. Mt. Pleasant knows it made the right decision.”

“I know that keeping up with state reporting is a big deal for Infinite Campus.”

Lisa Dunn
Secretary
Mt. Pleasant School District

About Campus

- ▶ We are the largest American-owned student information system. Campus applications manage 7 million students in 43 states.