

# Piedmont Unified School District

PIEDMONT, CALIFORNIA / 2,650 STUDENTS

In 2009, Piedmont Unified School District (USD) was told their student information system (SIS), SASIxp, would no longer be supported by its manufacturer, Pearson, as of summer 2010. After thoroughly discussing their options, the decision was made to switch SIS vendors. They needed a long-term, reliable company with a vision for the future. After an extensive review, Infinite Campus was selected because of its forward thinking innovation, user-friendly interface, relational database and Web-based functionality.

## Immediate Solutions

After switching to Infinite Campus in 2009, Piedmont saw immediate solutions. They eliminated duplicate data entry and were able to pull excellent extracts for state reporting. The superior support and customer service during implementation assured Piedmont they had made the right decision.

"The excellent support through implementation, daily use and weekly conference calls has been invaluable," said Rhodin. "The implementation process was well thought out and managed. Our migration went very smoothly and school started without a hitch."

Since implementing, Piedmont has also received numerous enhancements at no additional cost. The ease of updates have saved hours of staff time each year compared to the previous vendor, SASIxp.

## CALPADS Reporting

When CALPADS changed its interface, not only were districts struggling to get the mass amount of data per student correct, they had to figure out how to get it out of their SIS.

### About Campus

- ▶ We are the largest American-owned student information system. Campus applications manage 7 million students in 43 states.

"Infinite Campus has been integral in keeping data extracts up to date. The weekly conference calls are also instrumental in getting accurate and timely submissions," said Maureen Rhodin, Piedmont USD Data Manager.

As the CALPADS Coordinator for the District, Rhodin is responsible for state reporting. As California moved from aggregate reporting to individual student reporting, she was responsible in making sure student data was accurate. This was extremely time consuming with their previous vendor and involved a lot of manual work.

With Infinite Campus, application updates are preformed seamlessly and problem free. Piedmont has moved from maintenance mode to enhancement mode knowing their updates are well vetted.

## Campus Community

An extensive online support option, the Campus Community is another feature provided by Campus at no cost. "On a daily basis, I enjoy the interface and learning new things. Campus Community provides a space for schools to communicate and learn with each other. Even the most veteran users find it helpful," said Rhodin.

Campus Community allows users to learn, interact and connect with other schools around the country to see how they use Infinite Campus. It is available 24/7.

## Messenger with Voice

Piedmont utilizes Campus Messenger with Voice to communicate with their stakeholders. They are able to contact parents and guardians quickly and efficiently by delivering communications via email, phone or text messaging.

"This is California; earthquake country. It can't be emphasized enough how important it is to get communication to loved ones. With Messenger with Voice, we can call home, work, and cell phones, as well as send emails to primary and secondary addresses for both parents in minutes," said Rhodin.

Messenger with Voice has increased Piedmont's efficiency in communicating with parents exponentially. It can also be used for daily contacts such as attendance and behavior issues.

## Range of Use

Piedmont appreciates that Infinite Campus provides highly individualized use as well as equipping district staff with the tools needed to work as teams across hallways, buildings and cities. The ability to tailor access to data for all types of school staff allows for access to student information that once required a visit to the main office.

With Infinite Campus, Special Education staff can access health screenings for students. Teachers can access up-to-date parent contact information and student grades. And administrators can view attendance, schedule and behavior information right from their desks in real time.

*"Infinite Campus is not just about student data, it's about education and how current educational models are going to change.*

*They see the future as being about individualized learning and the use of technology to provide this opportunity to each and every student. I find this, and the company, inspiring."*

Maureen Rhodin  
Data Manager  
Piedmont Unified School District