



# CONFIDENTIAL CONFID

COMPANY PROFILE: Infinite Campus, Inc.

INDUSTRY: Student Information System

PURPOSE: To understand how a company vision drives its business model, products and services. To learn how this company works with its customers to impact the future of K12 education.

### NOTE FROM CHARLIE

While we are the largest American-owned student information system, there are still a lot of administrators, teachers, parents and students who don't know much about us.

I gave our marketing staff the assignment to gather anything they could about our company, employees, facilities, product and customers so that we could create an informational piece. The result was a stack of notes, brochures, pictures and just about anything else you can imagine. Instead of taking all this stuff and creating a slick, sanitized corporate brochure like the other guys, we kept it in its raw form.

Sure it's different, but so are we.

The result is what you see here: a "dossier" that tells our story. I hope this issue of our magazine gives you a better feel for who we are, what we do and why we do it. As I always tell prospects at the start of any demo, it's just as important to shop companies as it is to shop products. Or as we say in poker, "play the player, not the cards."

P.S. Our competitors are some of our most dedicated readers (you know who you are). In this issue we've hidden some top secret information. Have fun finding it;-)

Charlie Kratsch, Founder and CEO Infinite Campus

#### **SUMMARY**

Case Number: NCC - 1701-2 Top Priority 3 Brand Impact Market Share Private CaseAccount: Infinite Campus, Inc.® ☑ Do Not Copy 🌂 Trend Data Location: 4321 109th Ave, NE Notes: Privately held; focus on development, Blaine, Minnesota USA 55449 services & support of www: infinitecampus.com K12 education student data management system. info@infinitecampus.com Report prepared by (651) 631-0000 (800) 850-2335 Founder: \* Charlie Kratsch Business Founded: \_1993

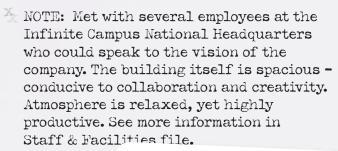
#### CASE BRIEFING ON INFINITE CAMPUS:

- $\bullet$  Founded in 1993 by Charlie Kratsch, who continues to lead the company as its CEO
- Is the largest American-owned student information system, serving more than 5 million students in 43 states, with a 99% retention rate (See "Customer" file)
- Currently has 273 employees; Built a two-story, 110,000 sq. ft. national headquarters in 2007 called "The Mothership" (See "Staff & Facilities" file)
- Products: Infinite Campus District Edition, Infinite Campus State Edition, Premium Products, G3 development (See "Product" file)
- Interview with Centennial staff: early employees; former teachers and early influences on Charlie
- THE FIRST WEB-BASED SIS: Built from the ground up using Web browser as the only "client" ever offered to customers.
- In addition to the robust, comprehensive functionality, now developing G3 that will make individualized education a reality. Adding advanced scheduling and lesson planning to the mix.

Suggest an interview with CEO for detailed explanation

Previously known as the

"Benevolent Dictator"

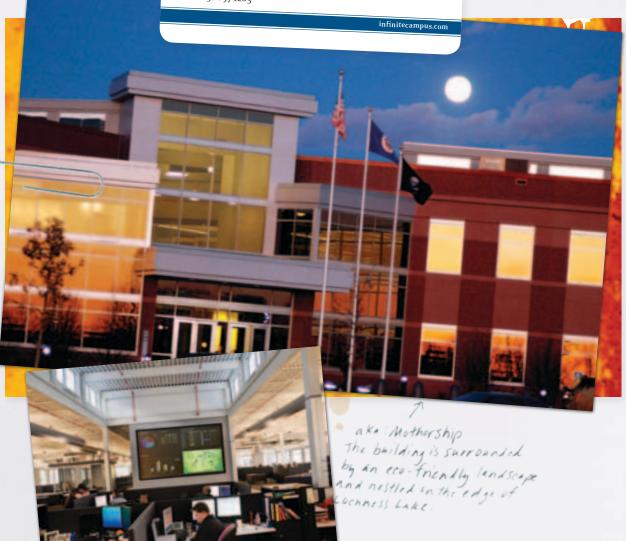




#### Charlie Kratsch

Founder and CEO

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SHOTARTE MAN stakeholder graphic from CAMPUS NEWS

ADAPTS QUICKLY TO CHANGE

Affordable

Full-featured

VERIFIED

\* Important Benefits

Taking product beyond simple data management; future development will impact

teaching & learning .

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#### **MISSION**

Transforming K12 Education®

#### **VISION**

Public K12 education exists to serve its customer, society. As society changes, so must K12 education. When America shifted from an agrarian to an industrial economy over a century ago its educational system was transformed into the model we have today. Grade levels, terms and periods, grading curves, and credits are all artifacts of the factory school designed to create the factory workers and managers needed to power the industrial society.

Today, many have observed that our K12 educational system is broken as if something was changed to cause its demise. In fact, our schools are struggling because they have not changed to keep pace with the new information economy. While other sectors of our economy have embraced systemic change to survive, public education has implemented only piecemeal changes that have done little to address the true nature of the information age.

We believe that information technology is the catalyst that will transform education as it has other sectors of society. We have shown that by adapting and applying technology and practices used by the private sector to K12, educators can be more productive in their daily tasks and accomplish things previously thought to be impossible.

#### **GOALS**

Streamline Educational Processes Promote Stakeholder Collaboration Individualize Education



### Corporate & Product Stability

- Infinite Campus ahead of the Competition is the Stability provided to customers.
- Diffinite Campus was founded by Charlie Kratsch, who remains the CEO of Infinite Campus today.
- living solution. Customers continue to use the same product today as when they first bought, relying an incremental product improvements. [] ---> []
- One of the Intinite Campus competitors

  for example, acquires a new SIS

  every 8 months (!!), has not developed
  a system of their own from the ground up,

  X ! Sand ends the life of one of their many

  SIS systems every 10 months. This same

  competitor has had (nine) CEOS since To

  Charlie founded Intinite Campus. This



# Transforming



Bailey Mitchell, chief technology and information officer Forsyth County Schools,

might be."

# Continuous Growth = Students = Employees

#### Wanting to Make a Difference

Nine years after leaving high school, Charlie Kratsch had become a successful entrepreneur in the emerging technology market. At a personal and professional crossroads, he reflected on his career direction and realized he wanted to do more than make money...

he wanted to make a difference.

In 1993 Charlie was hired as the IT director at his old high school (Centennial). Charlie saw first-hand the challenges faced by schools in struggling to manage the massive amounts of data and he realized he could use his talents and expertise to improve, even transform, education. Infinite Campus was founded.



**THE FIRST INFINITE CAMPUS STAFF**Back row: Dave Frankson, Charlie Kratsch, Brian Page.
Front row: Anne Flynn, Karl Beach, Josh Metcalfe

1993 1996 1998 1999 STUDENTS >> 6,900 27,000 41,000 Note classic aggregate defined by the negative relationship. Clearly balance effect.

66,000 156,000

>> From the beginning, Infinite Campus was spurred by a commitment to get it right. Charlie and his staff spent the first decade researching, developing and testing a system not yet seen in the industry.

# K12 Education®

#### Vision

Public K12 education exists to serve its customer, society. As society changes, so must K12 education. When America shifted from an agrarian to an industrial economy over a century ago its educational system was transformed into the model we have today. Grade levels, terms and periods, grading curves, and credits are all artifacts of the factory school designed to create the factory workers and managers needed to power the industrial society.

Our schools have not kept pace with the new information economy. While other sectors of our economy have embraced systemic change to survive, public education has implemented only piecemeal changes that have done little to address the true nature of the information age.

We believe that information technology is the catalyst that will transform education as it has other sectors of society. We have shown that by adapting and applying technology and practices used by the private sector to K12, educators can be more productive in their daily tasks and accomplish things previously thought to be impossible.

### Three Generations of Campus

The first generation of Infinite Campus gave educators the capability to track amazing amounts of information about students, teachers and the learning activities they participate in.

The second generation is a statewide data collection system that provides a dependable way to aggregate data from Campus Customers or legacy systems.

Infinite Campus is now working on third generation called G3. These developments will provide the tools to make individualized instruction a reality.

#### Goals

- Streamline Educational Processes
- Promote Stakeholder Collaboration
- Individualize Education

Impressive Growth!

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Have interns research this variable blip factor in 06/07 Today, Infinite Campus is the largest American-owned student information system on the market.

- 4,500,000 Students
- 2,000 Districts in 43 States
- 5 State Contracts
- 280 Employees
- 110 Partner Staff

2004 2005 2006 2007 2008 2009

500,000

1 MILLION 1.6 MILLION 2.5 MILLION

4 MILLION 4.5 MILLION

>> In 2004, Infinite Campus experienced a surge of customers and exponential growth each year.

INFLUENCES: The early years

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THE CHAIN

## High School Teacher Comments

Charlie was a bit of a loose cannon.
But if he had a passion for something, he was outstanding. He did a paper for me that was the best researched and well written paper I had ever received. Charlie was well ahead of any other student in his class.

Mr. Schmidt, social studies Centennial High School



#### TECHNOLOGY DRIVEN:

In the 1980s, computers were slowly becoming more main stream. Charlie seized this emerging technology to learn all he could about programming, game playing, and taking it to the next level.

IMAGE BELOW CAPTURED FROM 1985 CENTENNIAL YEARBOOK, p. 138



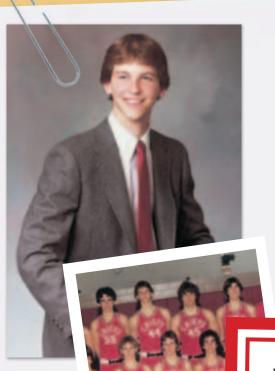
### OVERHEARD IN THE CENTENNIAL HIGH SCHOOL OFFICE:

"My daughter was in 6th grade when Charlie was in high school. He would come get the kids in that class and bring them to the computer lab to teach them. They used cassette tapes then. He taught them "tricks" or shortcut commands on the computer and basic programming. The kids loved that."

- Ruth Roth, building secretary

ALSO NOTED: National Honor Society and valedictorian honors. Step-father was principal of Centennial Elementary School.

All information gathered so far appears to be positive.



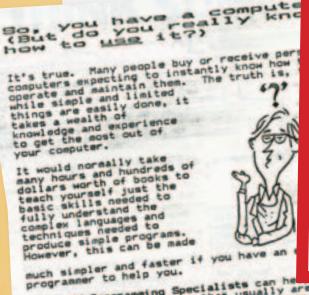
### About Charlie Kratsch

#### EDUCATION:

Graduated from Centennial High School 1985. Known to be "somewhat of a rebel" - never sitting still - challenging the factory-school model and excelling despite it. Well known for defying mainstream rules and expectations. Remembered as an extremely gifted student, with an aptitude for inquiry and learning well beyond his peers.

In my mass Communications class students were asked to define a project. Charles created a saturially relevant newsletter that rurals "The Onion." He produced it using a Commodore 64 with Quick Brown Fox word processing. He was a school leader in the area of technology!

> Ms. Schnickels-Bledsoe Mass Comm / English teacher Centennial High School



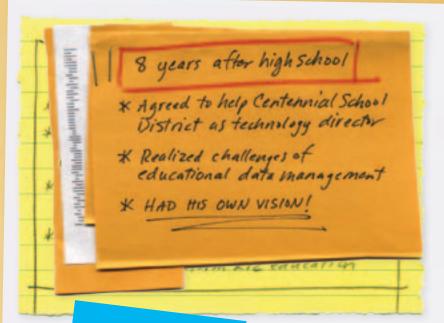
We at CX Programming Specialists can he will show you the tricks that usually are only learned through painfull trial and error. Our teachers are kind, curteous and willing to help.

CALL US- 786-1474

or just talk to the president, Charlie Kratsch for more information.



Note: upon graduation, Charlie vivid to near return to another Sideol. Focused on emerging trans in technology, including were as a · VICED GAME PROGRAMMER · COMPUTER INSTRUCTOR · COMPUTER SALE



INFINITE CAMPUS Early years

The UPSTAIRS BASEMENT Infinite Campus.



#### A MEAGER BEGINNING:

The Upstairs Basement at Centennial
High School was shared by communications,
health and other professional departments.
Facing blistering heat in the summer, Charlie
transformed a tiny corner table into a
creative epicenter of software development.

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#### OVERHEARD IN CENTENNIAL OFFICE

We were the experiment. The first year Centennial implemented Campus, Charlie moved to the old band room/ storage room. I was a counselor, then, and my office was just down the hall. Boy did we have fun going back and forth with questions and additions to his program. But we could tell it was really going to be something some day.

As the company grew, Charlie would bring potential customers to see his program first hand. I could have four or five customers at one time looking over my shoulder as I pulled a student record or navigated census.

As I see what it can do today, the benefits to staff, teachers, parents and students, I'm proud to have b a part of helping Charlie grow his business.

Ruth Roth, building secretary

In the early days, Chelie hired young, not-shot developers who'd to work all night, sleeping on bean buy chairs of tringing energy & imagination to what the system could became.

COMMITTED TO A VISION, IT BECOMES REALITY

I was a para-professional in special education at Centennial when I was asked to work with Charlie on his project. He trained me so I could train others. We were working with Osiris and it was very difficult. Had days delay for state reporting corrections, data was inconsistent and disconnected. When I saw what Charlie was going to accomplish for the district, I knew it would be a tremendous success.

- Anne Flynn

Still an Infinite Campus employee! Technical Support Analyst 11

1. Infinite Campus is in the customer retention be They have the highest retention rate in the in and their first customer still uses the system 13 years.

Why customers choose Infinite Campus today

- 2. Infinite Campus is a leader in value since the system's price has never been raised, while additional functionality is continuously included.
- 3. Infinite Campus is the leader in innovation by being the first SIS vendor to be built from the beginning as web-based in 1996, with the competition finally catching up 14 years later, as they prepare to deliver truly new innovations to the K12 marketplace.
- 4. Infinite Campus is the largest American-owned SIS.
- Infinite Campus is privately held, focused only on their mission to Transform K12 Education, not the bottom line.
- **().** Campus Employees are passionate about what they do and believe in the mission of the organization.
- 7. Infinite Campus District Edition is the only system ever offered to districts since 1997.
- Infinite Campus has maintained the same leadership structure since its founding in 1993.
- Infinite Campus is the only SIS vendor given a "Strong Positive" rating in Gartner's "MarketScope for K-12 Student Information Systems, 2009" authored by Bill Rust and "Positive" ratings in the 2007 and 2008 reports.
- They are ready to show districts what's possible with the most comprehensive system available on the market today, at one low price, with a proven implementation model to get districts up and running in six months or less.

INFINITECAMPUS.COM
FINITECAMPUS.COM INFINITECAMPUS.COM INFINITECAMPUS.

HEARD ON THE STREET

# ATTENTION

INFINITE CAMPUS
IS POISED TO TAKE
STUDENT INFORMATION
SYSTEMS BEYOND MERE
DATA MANAGEMENT.
RECOMMEND TRACKING
PROGRESS OVER NEXT
FIVE YEARS.

#### **CUSTOMERS**

Case Number: NCC - 1701-2 Notes: Conducted several customer interviews over Case Account: Infinite Campus, Inc. the last three years. 4321 109th Ave, NE There is an impressive Location: representation of district Blaine, Minnesota USA 55449 size and geographic www: infinitecampus.com diversity. Comments included: A company with A Interviewed first district edition customer vision; robust product; XX Previous interviews collected consistent leadership.

#### CUSTOMER OVERVIEW:

For over a decade, Infinite Campus has successfully implemented its solutions for customers of all sizes. As the largest American-owned student information system with a national customer retention rate of 99 percent, Infinite Campus applications manage more than 5 million students in 43 states. Infinite Campus customers range from those with fewer than 100 students to more than 600,000 including school districts, regional consortia, state departments of education and the federal government.

FIRST DISTRICT EDITION CUSTOMER: Centennial School District, Circle Pines, MN

FIRST STATE EDITION CUSTOMER:
South Dakota Department of Education

Infinite Campus developed a solid core product with attention to localization and state reporting. As the customer base grew across the country, word spread about the success of this product and the forward-thinking approach to software development, customer retention and K12 education.

#### DESIGNED FOR DISTRICTS OF ALL SIZES.

The multiple tier architecture of Infinite Campus has the ability to scale up or down to meet changing enrollment situations.





Elm St. Turn right, School, 1 mile on right.

763-792-6000



# Customers

# Sample Large/Small Districts

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#### **SCALABLE**

BOTH LARGE AND SMALL ARE EQUALLY VALUED

>> SAMPLE LARGE DISTRICTS	STUDENTS
Jefferson County Public Schools, Kentucky	94,578
Jefferson County Public Schools, Colorado	86,250
Denver Public Schools, Colorado	77,000
Washoe County School District, Nevada	63,300
Washing Country Serious 2	

>> SAMPLE SMALL DISTRICTS		
Judith Gap, South Dakota	42	
Rivers Edge Academy, Minnesota	70	
	150	
	340	
Orchard Hills Academy, Georgia  Trona Joint Unified School District, California	3	

#### ROY, MONTANA 54 Students

Dusty Sturm is superintendent for Roy and a neighboring district. He is also the high school girls' basketball coach.

"I made it mandatory that everyone in the district use Infinite Campus. When we all became familiar with the system, we realized its capabilities and potential. Every day I find something new that makes my job easier."

### ATLANTA PUBLIC SCHOOLS 50,000 Students

#### DATA INCREASES AWARENESS

- Uses data from Infinite Campus for instructional purposes; individual learning plans
- Teachers are better informed and students have tools for success
- Improved attendance stats

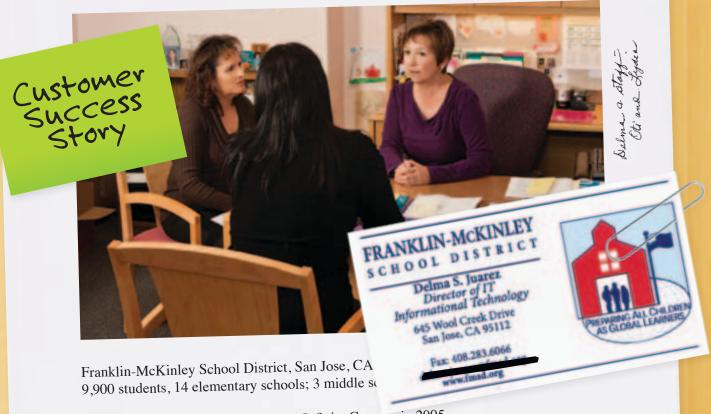
"When we give students individual instruction based upon their data charts, we are able to work on their individual strengths and deficiencies."

Mr. Waller, Parks Middle School



Read more in the Spring '09 Infinite Campus megazine

### Franklin-McKinley School District



Second district in California to be on Infinite Campus in 2005. Now Infinite Campus has more than 40 districts in California.

#### **CUSTOMER COMMENTS:**

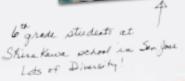
Delma Juarez, Director of Technology, Franklin-McKinley School

"I think Infinite Campus is the best SIS and because of the compan commitment to its mission, it will continue to be the best SIS in the years to come."

"We did a midyear implementation. How was I going to teach 450 teachers how to take attendance in one swoop? Snap... and it was done with Infinite Campus."

"Although we backup our data, it is reassuring to know that Infinite Campus also has our data. It's like having a big brother y can depend on."

"Our Campus Client Executive is outstanding!!!!! She communicates changes in state reporting, helps with billing questions, offer a direct line to support if we need it, and is aware of our culture a how we work."







Infinite Campus customers form the Campus Community, which reflects the diversity of America. Although districts are different sizes and in different locations, one thing rings true; educators face similar challenges. Budgets are stretched, regulatory oversight is stifling and kids make it all worthwhile.

#### **NEW YORK**

When **Scarsdale School District** decided to upgrade its SIS, it faced many issues associated with migrating from a long-standing legacy system. Now, five years later, all district staff has student data at their fingertips. They are on the fast track to finding new ways of using data to inform instruction and improve learning. (Source: Fall 2008 Infinite Campus magazine)



#### ARIZONA

прососововонения на ж

Glendale Union High School District (GUHSD) has been using Infinite Campus since 2006. The benefits they found were measurable, including:

- Teachers have real-time access to student test scores, transcripts and other information to prepare instruction;
- Counselors can immediately enter a student schedule upon enrollment;
- Upon being placed in a class, a student immediately shows up on the teacher's attendance roster.

  (Source: Fall 2008 Infinite Campus magazine)



# CAMPUS .

### 00 (Illinois) ACHIEVES SUCCESS IDYEAR IMPLEMENATION

y Unit School District 300 (CUSD 300), which 5 diverse communities located in Chicago's suburbs, serves over 20,000 students as one est growing districts in the Midwest. CUSD Infinite Campus to provide a midyear implestraining and a system to stream-

### H (Georgia) KEEPS PACE WITH IED GROWTH

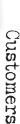
h County Schools, located in Cumming, chased Infinite Campus in 2004, it had at 8 to 13 percent a year. Today, Forsyth frow at 4-6 percent each year. Managing its and five additional schools opening in yth requires a flexible system that scales h, streamlines processes, and provides chnology for teachers and parents. Scales to meet Forsyth's growth chaltinued success.

#### AN INTEGRATED SIS

ent School District of Boise City serves tudents in the capital city of Idaho. Infinite chosen to help Boise City schools move century of student management process

#### RSON PARISH (Louisiana) S COMMUNITY TOGETHER

st 29, 2005, a category 5 hurricane hit the gulf d caused severe destruction from central Floras. The most severe loss of life and property occurred in New Orleans, which flooded as the em catastrophically failed. Jefferson Parish eps to get their district back on its feet – with Infinite Campus.





#### > INFINITE CAMPUS STATE EDITION (ICSE)

"In just four months we made the decision to purchase Infinite Campus. From a state data professional's perspective, Infinite Campus has been a lifesaver."

- Melody Schopp, Secretary of Education, SD DOE

In 2001 Melody Schopp was working on the Digital Dakota Network project when her team was assigned to evaluate and purchase a districtlevel student information system. After seeing the statewide capabilities and the vision of Infinite Campus, the team selected it not only as their district-level system but as their statewide education manage system. Today, Ms. Schopp is the Secretary of Education, South Dakota Department of Education. Her team continues to use Infinite Campus for statewide data access and reporting.



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MELODY SCHOPP 2011



SD DOE TEAM 2011

SD DOE TEAM L to R: T. Darnall, T. Morth, L. Ellenbecker, T. Jung, K. Carlson, J. Rattling Leaf, M. Bevier, J. Merriman





WORKING TOGETHER, THERE IS MUCH YOU CAN ACCOMPLISH

#### INFINITE CAMPUS STATE EDITION (ICSE)

#### BENEFITS TO THE STATE

Current ICSE Customers cite benefits to the DOE:

- I. Having one primary system
  throughout the state eliminates
  extra work maintaining and
  supporting several disparate systems.
- 2. The hosting options ensure consistent implementation of the product across the state, regardless of district size.
- 3. Access to information through the Internet opens up communication for stakeholders.
- 4. Consistent training, whether from state personnel or Infinite Campus, helps everyone maximize the product's functionality.



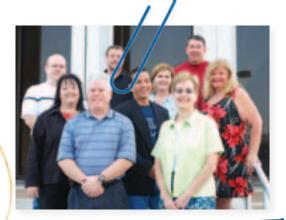
THE INFINITE CAMPUS NATIVE AMERICAN SIS

TEAM (NASIS) SUPPORTS THE BUREAU OF INDIAN

EDUCATION AND ALL BIE DISTRICTS NATIONWIDE.

#### NENITE CAMPUS STATE EDITION CUSTOMERS INCLUDE:

- > Kentucky
- > Maine
- > Montana
- > South Dakota
- > Bureau of Indian Education (BIE)



#### KENTUCKY Department of Education (KDE)

NOTE from KDE: If there is an operating system upgrade, Infinite Campus remotes into that server and does that maintenance; there is no need for any state or district resources to maintain the system. This has freed up district resources to be repurposed for more instructional technology and student achievement.

"With a statewide system I'm not worried about making sure ten different systems are processing data in the same way. With Infinite Campus we know the data is consistent and flows seamlessly to the DOE. This is especially important as we're moving towards longitudinal data warehouses."

Kay Kennedy, Director Division of District Support

> Kay is in photo above, front row, in green

NOTE: Campus Customers in a state using ICSE have definite advantages

#### Infinite Campus State Edition Benefits to the District

- Streamlined processes. District data is synced to the DOE in real time, allowing for better tracking, easier modifications and timely state reporting submissions.
- 2. Community. Districts have a strong network of colleagues to learn from and share with for increased efficiencies.
- 3. National network. Student data can transfer to any other Infinite Campus district electronically, saving valuable time and staff resources.

#### Quotes from Infinite Campus Customers

"State reporting is easy. You make a change at the district level and you can immediately see the change at the state. This is a big deal for both accuracy and hours spent checking and inputting data."

Dennis Crowe Gorham School Department Maine

"Because Infinite Campus is a web-based model, we have granted the Kentucky Department of Education 'read only' access to our data. We can receive assistance from Frankfort in localizing and correcting errors and efficiently resolving problems as they arise. This alone is a priceless timesaving feature."

Denise Johnson Lyon County Schools Kentucky Lyon County was a pilot district when KDE Chose Infinite Campus They did very Well!!



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GHLY CONFIDENTIAL INFO ENCLOSE

Gariic beer & green pepper..... Kung-pau beef.....

.....5.95\_\_ 10.95\_ .....5.50\_\_ 9.95\_

choose Infinite Campus

BOTH HANGELES

Moo goo gai par



#### STAFF & FACILITIES

Case Number: NCC - 1701-2 Notes: Infinite Campus is a place for employees Case Account: Infinite Campus, Inc. to thrive. It is a Location: 4321 109th Ave, NE commitment to building long-term relationships Blaine, Minnesota USA 55449 with customers who are www: infinitecampus.com partners in transforming K12 education. △ Continued Employee Growth 🔀 Effective Organizational Units Staff: 273 employees 

#### ORGANIZATIONAL STRUCTURE: Five distinct units

- Genesis
- Evolution
- Entropy
- Equilibrium
- Enterprise

Staff active in community service projects including Toys for Tots; Support-A-Student - providing backpacks for children in need; Coats for Kids; Red Cross Blood Drive and more.

#### FACILITY:

The Infinite Campus Corporate Headquarters is a two-story, 110,000 square foot building incorporating concrete, granite aggregates and glass with an eco-friendly landscape.

- Divided into three sections: West Wing, East Wing, Saucer Section.
- Informal gathering places are tucked into the quiet corridors. Shared copy spaces and beverage stations enable staff to mingle together.
- The Campus Restaurant accommodates lunch seating for 148 people. In keeping with the K12 education, the Restaurant operates much like a school lunchroom, offering one to two complimentary selections each day.
- Has a 36' climbing wall that staff use for team building or just for fun.
- 53' koi pond and with bubbling brook.

Genesis: n. The originating or coming into being of something.

Genesis is the origin of product innovation and the vehicle to communicate the vision of the company. It is comprised of product research and marketing teams.

Units within Genesis

- > Research and Development
- > Marketing

Colors

**PANTONE®** 

THE R&D TEAM evaluates the continuously evolving technologies on which the Infinite Campus product depends. When they find something that works and would improve the product, R&D makes prototypes that are handed off to Evolution for further development. This provides continuous improvement of the product offerings, inspires product innovation and keeps technology tools up-to-date.

THE MARKETING TEAM is the voice of the company. With a focus on industry research, they develop key messages and produce efral to increase awareness in the hey profile customer success press releases, manage Web edia and create The Infinite

....e. The marketing team also

corporate sinternal department comp √ents and of lan and Brooke: Creative marketing

takes teamwork.

4321 109th Avenue NE >> Blaine, MN 4

#### Transforming K

Infinite Campus is focused on delivering an innovative, evolving student information system (SIS) that K12 districts, regions, and

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In Ga Syst€ rating Stror servi consi inves firm :

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Bai and Nate: Inspirational product design happens everywhere.

# EVOLUTION C

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Evolution is responsible for the software development of Infinite Campus.

Mission: To create and deliver quality software products that inspire loyalty to Infinite Campus.

More than 100 people are in this department, most of which are software engineers, business analysts and quality assurance professionals.

It is a misconception that once a software product is released the work is done. On the contrary, software products require a significant amount of ongoing maintenance in terms of regulatory updates, incremental improvements and bug fixes. Yet, the development arm must produce new software that finds a balance between ongoing maintenance and new product development.

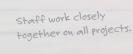
Keeping this balance contributes to Infinite Campus loyalty, with a 99 percent customer retention rate.



Josh and group A development scrum keeps things on track.



Jeff and Greg discuss upcoming enhancements for teacher tools.





n. The process of unfolding, growing or developing, usually by slow stages.

The HR/Finance Team take the product to the next step.

4321 109th Avenue NE >> Blaine, MN 55449 >> (800) 850-2335 >> infinitecampus.com

# EKTROPY :

KM group brainstorming sess DVM & team



The Entropy team is charged with the Knowledge Management (KM) function of Infinite Campus that starts and ends with the individual.

KM effectively and broadly collects knowledge and packages that knowledge for delivery to the right individual when they need it.

The team members, known as Organizational Knowledge Analysts (OKA):

- > Deliver knowledge content for each product line for internal and external audiences.
- > Create knowledge librarian functions including the Infinite Campus Content Standards (ICCS).
- > Design and create learning activities such as self-paced videos, online simulations, or hybrid solutions based on learners' needs.
- > Provide curriculum used by trainers for instruction.
- > Manage non-product based employee skills and knowledge.
- > Use formative assessments that can be followed up through the credentialing team for those interested in a formal credential.

#### ing K12 Education

focused on delivering an innovative, evolving on system (SIS) that K12 districts, regions, and rely on today and into the future



Alan and Barry in the video studio.

#### Entropy:

n. the tendency for systems in chaos to trend toward calm and order.

Strong Positiv services, or so consider a Sti investment. ( firm that prov

tennial School system today.

customers wh

reflects strong

Today, Infinite

students in 43 with fewer tha

districts, regic

federal govern

In Gartner's "I

Systems in th

rating again f

Our Mothers To help hire t the imaginat

Jetti developing content standards.

Infinite Campus moved into our own ra of Minneapolis/St. Paul. Nicknamed th Enterprise, Infinite Campus is on track zation has gone before" with our missi K12 Education®.



# EQUILIBRIUM I

# IT'S ALL ABOUT DELIVERING A SUPERIOR CUSTOMER EXPERIENCE

#### ming K12 Education

Units within Equilibrium:

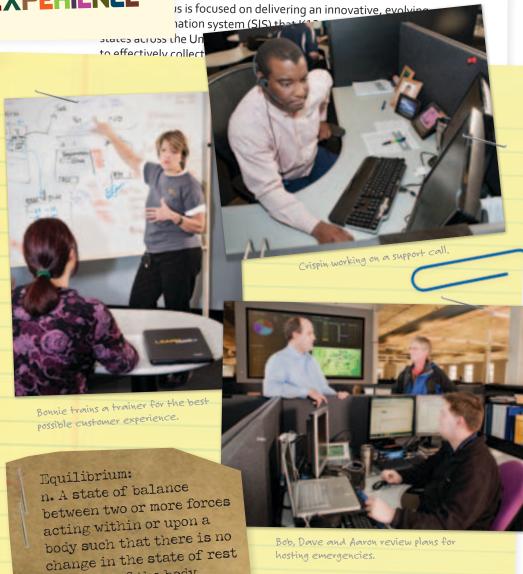
- > Support
- > Hosting
- > Data Services
- > Training Process Consulting
- > Custom Development

### This staff provides an array of services including:

- > Application and hardware sup
- > Hosting services
- > Process consulting
- > Data conversion and data ser
- > Training
- > Custom development

#### Equilibrium staff members pr

- > Advice, direction, and information through knowledge experts
- A mechanism for reporting and discussing options relating to the product
- > Resources to manage the health of customer data to ensure ongoing success
- > Opportunities to expand Campus knowledge through a variety of training options, videos and online resources



or motion of the body.

# EKTERPRISE OF

The role of Enterprise is the management of shared services and resources, both internally and externally.

#### Units within Enterprise:

- > Client Executives
- > Facilities
- > Finance
- > Human Resources
- > Infrastructure-IT
- > Partnerships
- > PMO Services
- > Sales

#### Transforr

Infinite Cam student info states acros to effective experiencin

Enterprise:

n. Undertaking an important project with boldness or

energy.



Charlie meets with sales group to determine upcoming strategic directions.

#### INTERNAL:

Enterprise staff is the backbone of Infinite Campus. IT-infrastructure, finance, human resources and facilities keep the lights on, keep the paychecks flowing and emails coming. This is the traditional "operations" of any business.

#### **EXTERNAL:**

Sales, client services, project management office and partnership work to manage customer and prospect facing activities, harnessing the collective efforts of Genesis, Evolution and Entropy.

customers reflects str

Today, Infi students ir with fewer districts, re federal go

In Gartner Systems in rating aga Strong Po services, c consider a investment firm that

Our Motl To help h the imag Infinite C of Minne Enterpris zation ha Transfor



Giving personalized support to customers is Eileen's specialty



As HR manager, Greg helps attract and keep the best employees.

4321 109th Avenue NE >> Blaine, MN 5544

# CAMPUS COMMUNITY









A SAMPLING OF CAMPU.
COMMUNITY OUTREACH

- Annual Support-A-Student: provided 500 NEW backpacks filled with school supplies to students in need
- Annual Coats for Kids Clothing Drive: provided 200 NEW winter jackets, hats and mittens to students in need
- Annual Toy Drive: provided \$6,000.00 in cash and toys to students in need
- Several donations to various schools to support educational scholarships
- Local food shelf donations
- Red Cross Blood Drives-twice annually



### **Channel Partners**

Channel Partners act as a "mini" Infinite Campus, hiring staff to acquire new customers, as well as an in-house client services staff for support. They are already in the business of adding value to K12 education and experienced in delivering software solutions to customers in their region.

#### **Computer Information Concepts**

Greeley, CO (800) 437-7457 Customers: Colorado, Iowa, Illinois, Kansas, Missouri, Nebraska, Wyoming

#### **Custom Computer Specialists, Inc.**

Hauppauge, NY (800) 598-8989 Customers: Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont

#### K-12 Solutions Group

Commerce, Georgia (800) 915-1671 Customers: Georgia, Northern Florida

#### **XID Technology Solutions**

Euless, Texas (866) 943-7638 Customers: Texas

### **ESA Partners**

Educational Service Agencies (ESA) provide educational support programs and services to local schools and districts. ESA's have many names in various parts of the country, including Board of Cooperative Educational Services (BOCES), Cooperative Education Service Agency (CESA), and Regional Education Service Agency (RESA).

#### Colorado

Centennial BOCES, Pike's Peak BOCES

#### Michigan

Clinton County RESA, West Shore Schools Business Co-op

#### Minnesota

Arrowhead Regional Computing Consortium (ARCC)

#### New York

Eastern Suffolk BOCES, Edutech, Lower Hudson Regional Information Center (LHRIC), Monroe #1 BOCES, Nassau BOCES

#### Ohio

Lake Geauga Computer Association (LGCA)

#### Texas

Region 10 ESC

#### Wisconsin

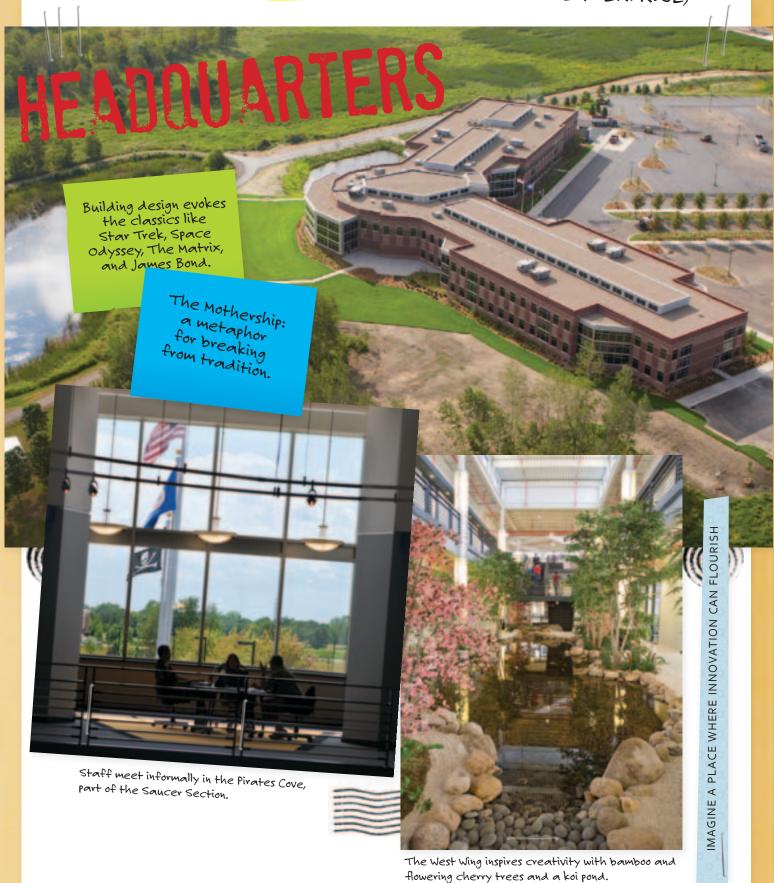
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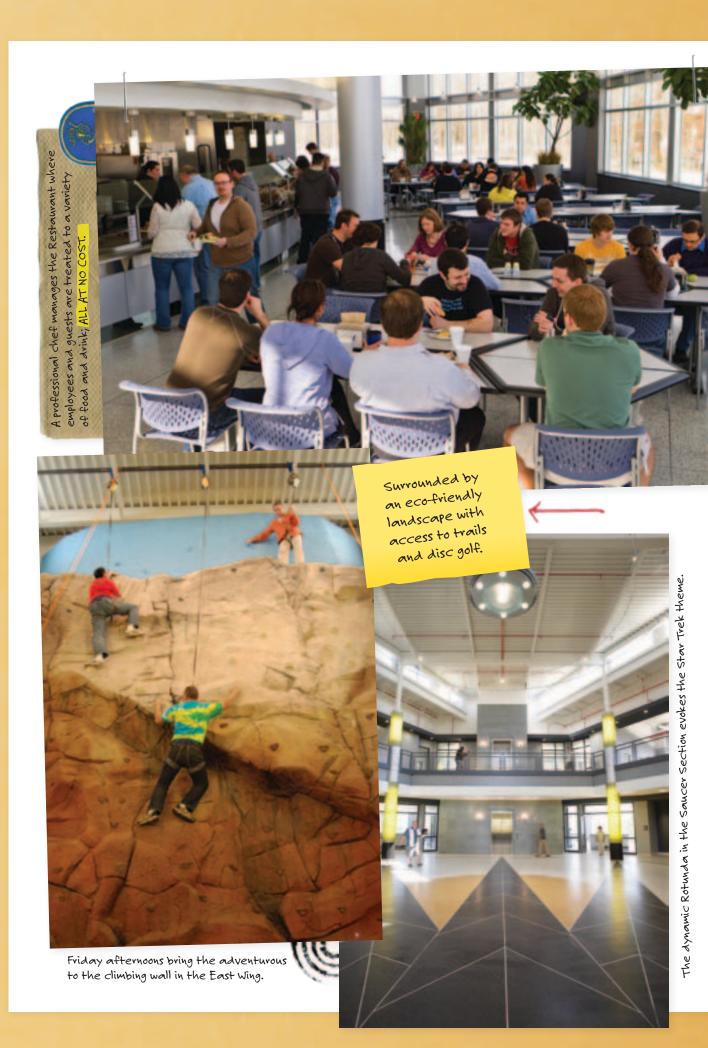
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## THE CSS ENTERPRISE (THE CAMPUS SPACE SHIP ENTERPRISE)





### PRODUCT

Case Number: NCC - 1701-2 Notes: Infinite Campus can quickly adapt to Case Account: Infinite Campus, Inc. take advantage of new marketplace innovations 4321 109th Ave, NE Location: and provide them to Blaine, Minnesota USA 55449 districts without www: infinitecampus.com disrupting production as usual. **¾** Web-based Monthly enhancements **⋥** Fully integrated Robust
 Ro ▼ Flexible

#### A CLEAR ROAD MAP FOR THE FUTURE

The Infinite Campus product is integrated, comprehensive, flexible and built for the future. OVATIVE

#### DEVELOPED PRODUCTS INCLUDE:

- Infinite Campus District Edition (
- Infinite Campus State Editio
- Premium Products
- G3 Innovation (G3)

#### INFINITE CAMPUS DISTRICT EDITION

Infinite Campus has been providing customers with advanced student information system functionality, via a hosted service model, since its inception in 1993. The original version of Infinite Campus was launched in 1996 at Centennial School District in Circle Pines, Minnesota, which is still using the system today.

#### INFINITE CAMPUS STATE EDITION

Educational improvement depends on timely, accurate and robust information. Statewide student data systems are needed to create an information infrastructure that's as important as power, water or facilities.

#### G3: THE ROAD AHEAD

The Infinife Campus mission is to transform K12 education. This means education must make a dramatic shift from teacher-centric to student-centric learning communities. Infinite Campus calls this the Community Learning Center.

#### G3 development for individualized learning includes:

- Learner Plans
- Lesson Plans
- Learning Marketplace





The Infinite Campus Advantage
Infinite Campus has successfully implemented its solutions for districts of all sizes, ranging from those with fewer than 100 students to more than 100,000, as well as regional consortia, state departments of education and the federal government. Infinite Campus applications manage more than 5 million students in 43 states.

#### **INFINITE CAMPUS** STATE EDITION (ICSE)

When a state uses ICSE, they benefit from:

- > Real-time data collection and analysis.
- Automated calculation of Federal Accountability Reporting for AYP and school improvement.
- A statewide data warehousing and federal EDEN reporting.

## **WEB SERVICES**

Infinite Campus includes everything needed to connect data systems at the district, state and national

levels.

#### **INFINITE CAMPUS** DISTRICT EDITION (ICDE)

When a district uses ICDE, they benefit from:

- > A web-based system for real-time access to information.
- An electronic student data transfer between districts.
- > The ability to make data-driven decisions.



#### LEGACY SYSTEMS

Legacy data systems can connect to Infinite Campus via file upload or web services.

#### STUDENT LEARNING **MANAGEMENT** SYSTEM (LMS)

Infinite Campus is creating a student-centric LMS that will transform education. Students benefit from:

- > Learning plans tailored to each student's learning style.
- > Targeted learning activities available through a national marketplace.
- > Self-paced learning and automatic scheduling as proficiency is achieved.



#### PREMIUM PRODUCTS

Districts can take advantage of premium products and additional custom services. The power of Infinite Campus integration is extended to eliminate double data entry, facilitate communication, and realize efficiencies.

#### HOME/OFFICE

The Campus Portal is a communication tool providing secure access to the data managed within Infinite Campus.

- > Parents/students can view upcoming and overdue assignments.
- >Track student attendance.
- > Utilize online payments for student fees and food service balances.



## The Difference is Clear

How does your current student data management software or others you are considering during your purchasing process measure up to Infinite Campus? Here are a few points to consider.

Architecture	Infinite Campus	Current Software	Others
Fully Web-based	*	D	
Single, Enterprise-wide Database	*	D	
Scalable > 100,000 Students	*	D	
Multiple-tier Architecture	*	n	12
Built-in Workflow	*	NOTES	13
Unlimited History	4	All districts should	13
Embedded Zone Integration Server (ZIS)	V	evaluate their system	- 13
Integration	10	against Infinite Campus. Are they really getting	
Comprehensive Functionality	*	the best product and	.0
Structured Census	*	services for the cost?	
Flexible Scheduling	*	DI COLUMN	
Online Grade Book	V	NOTES	
Special Education Plans	*	Districts m	vst consider
Mobile Device Support	*	- Company al	1d nmal I
Communications-Portal, Email, Voice, Survey	V	stability. Infi has had only	nite Campus
Emergency Dialing	*	has had only the founder	V / laal'
FRAM Management & Food Service	*	i daisch, who	continues 1
Online Payments	*	lead the com	pany today.
Reporting			, ,
Built-in Standard Reports	V		(Q)
Ad Hoc Report Writer	NOTES		
Embedded Data Analysis	<b>I</b> nfinite	Campus is a	
Data Warehousing	Infinite living monthly that r	solution with	
State Reporting	monthly	enhancements espond quickly	
Multiple Export Formats/ODBC Compliant		ever-changing	
Services	education	onal environment.	
Data Conversion & Project Management	<b>*</b>		
Process Consulting	V		
Training Choices & Responsive Support	*		
Hosting Options including Disaster Recovery	1		
Subscription Pricing Model	*	0	
Monthly Feature Releases	~		
Custom Development	*	D	
District-to-District Record Exchange	V	D	D
In addition, Infinite Campus has over a dec	rade of experience de	welcoing implementing and	unnorting stude

#### CUSTOMERS SAY:

"We find the stability of the pr vice is top notch. Infinite Camp

Beverly Kilgore, Assistant Director of Paradise Valley USE Paradise Valley, AZ

#### ROI

NOT

"Once you understand the qualit benefits to the district, Infinit ment. It's not just the bottom li system. Having accurate data, ea ality is what's important. These at first glance, but over time, th

Ron Blackgrave, Assistant Superintende Franklin Township Community Schools Indianapolis, IN

#### X COMPREHENSIVE

"In less than four months with Ir to consolidate seven freestandin one integrated data management : grade book, special education, st attendance dialer, web-based por one system."

Bailey Mitchell Chief Technology and In Fosyth County Schools Cummings, GA

#### TECHNOLOGY MATTERS

"It's time we use the advanced too gather data. It's time we effectively us proving education on a broader scale. I us the opportunity to move beyond stag more toward helping our teachers

Sandy Hollinger, Deputy Superintendent Student Support Systems Alachua County Public Schools Gainsville, FL

NOTE: State reporting is an integ system. Infinite Campus builds ed values for state reported data ele closely with each state's departme

tricts to identify changing requirements as early as possible to deliver updated code as state reporting requirements change.

We found Infinite Compus to be the BEST CHOICE and BESTVALUE - for thousands of districts. Here's why!

In fourte Compas

M It's truly web-based

D Company and product stability

M Largest American-owned

₩ 99% customer retention rate!

enhancements, entirely

new functionality or

provide specific

quickly prov

BUILT FOR

THE FUTURE

NOTES



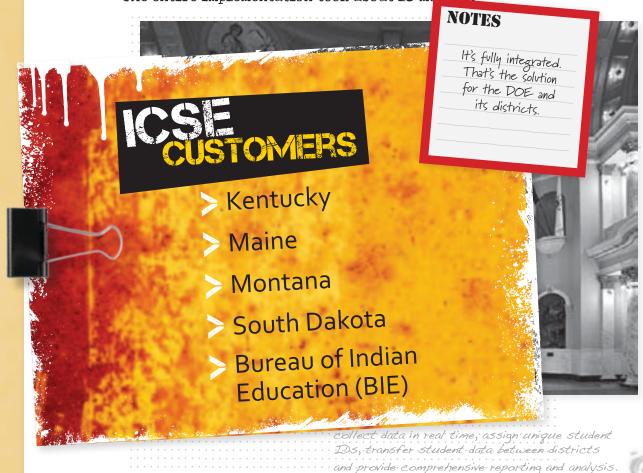
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#### **INFINITE CAMPUS STATE EDITION (ICSE)**

HISTORY: In 2002, following passage of the NCLB act, the South Dakota Department of Education began a process to select a common SIS for its 178 local school districts. After winning the contract, Infinite Campus quickly determined that in addition to a district SIS, the state needed a data management solution that would collect data in real time, assign unique student IDs, transfer student data between districts and provide comprehensive reporting and analysis.

Responding to the specific needs for a state department of education, Infinite Campus developed the Infinite Campus State Edition (ICSE). Because ICSE was fully integrated with Infinite Campus District Edition (ICDE), local districts and the department of education received more functionality than they had in the past at a lower total cost of ownership. The entire implementation took about 18 months.



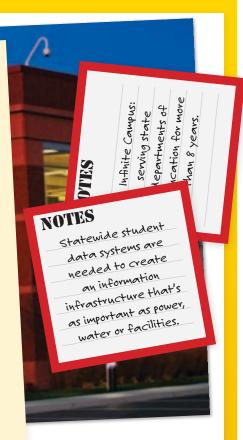


### STATE EDITION

The Infinite Campus statewide data collection system provides a dependable way to aggregate data from districts using Infinite Campus District Edition (ICDE).

## **BENEFITS INCLUDE:**

- Horizontal integration
- Vertical interoperability
- Embedded state reporting
- Federal reporting
- Legacy SIS support
- Real-time student tracking
- Unique Student IDs
- Enrollment overlap
- Student data transfers
- Operational data store
- Web-based reporting
- Analysis
- Data Warehouse Export



#### CUSTOMER QUOTES

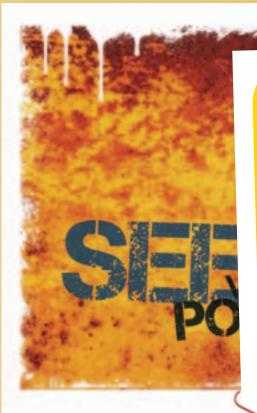
"Thinking back now, I don't know how we did it. Of course there wasn't the high stakes like there is today with NCLB, but I cannot imagine the districts sending in those disks, trying to match the data with test scores, then make accurate AYP calculations. The Infinite Campus State Edition has been a lifesaver."

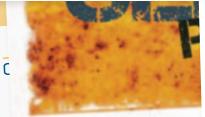
Melody Schopp, Secretary of Education South Dakota Department of Education

NOTE: Kentucky is an ICSE customer and all Kentucky districts use ICDE.

"It is easy for us to get a report back from the state pointing out problems in our data. We make changes and resubmit them quickly. Infinite Campus has improved the consistency of information across the state."

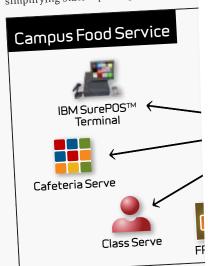
Matthew Constant, Director of Instructional Technology Daviess County Public Schools Owensboro, KY





## אוםוופצוווצ נווב נ

Campus Food Service streamlines cafeter accounts, tracking food purchases and de the efficiency of all food service employer simplifying state reporting.



Data entered once at enrollment and via the

## Maximize Your Infinite Campus Investment

Take advantage of premium products and custom services available from Infinite Campus – some are even FREE!

## **Premium Products**



Campus Messenger with Voice ■ with emergency dialing



Campus Food Service



Campus Data Health Check



**Campus Online Payments** 



Campus National Records Exchange



Campus Data Warehouse Export A



**Campus Student Feeder** 

■ Online Demos ▲ Free Products

## **Custom Services**



**Campus Custom Development** 



**Campus Process Consulting** 

Register for an online demo at infinitecampus.com/demos. Want more information? Contact Sean Forster at (800) 850-2335 or email sean.forster@infinitecampus.com.

## PREMIUM PRODUCTS NOTES

#### FROM THE DESK OF: W

When districts took advantage of premium products, they maximized the power of Infinite Campus integrathat saved time and resources.

why wouldn't customers save time and money with integrated products?

#### CAMPUS FOOD SERVICE COMMENTS:

Makes the cafeteria more efficient. Track food purchases; parents have real-time access to info; simplify state reporting.

Districts can choose from:

- IBM SurePOS 500 Series terminal for busy lunchrooms and cash transactions.
- Cafeteria Service for cashless transactions and limited menus.
- Campus Class Serve lets teachers record food items distributed in class.

"I can't stress enough the improved accountability for us to manage not only food service, but also the financial side of food service. I rely on the accurate and real-time data I get from Campus Food Service to manage the complex side of the cafeteria."

Annette Derouin, Director of Food Service Willmar Public Schools, Minnesota

#### **CAMPUS MESSENGER WITH VOICE COMMENTS:**

City Schools of Decatur used Campus Messenger with Voice to send emergency messages to families and staff during severe flooding. Families received the automated call before the television and radio stations could broadcast the news.

"To other districts considering Campus Messenger with Voice, I say "Don't hesitate. It is well worth it."

Dr. Thomas Van Soelen, Associate Superintendent

City Schools of Decatur, Georgia

#### **CAMPUS ONLINE PAYMENTS COMMENTS:**

Hopkins took advantage of Infinite Campus integration by purchasing online payments.

"Having an online payment system that is fully integrated with our SIS is great. Our information is more accurate and more accessible to parents and staff."

Sid Voss, Director of Information Technology, Media Services and Information Services Hopkins Public Schools, Minnesota

NOTE: Hopkins also uses Campus Food Service

## GLIMPSE INTO WHAT'S POSSIBLE

Systemic change is underway. Student-centric learning environments, data-driven curriculum development, and innovative instruction are trickling into our educational system, creating a cultural shift that will irrevocably change the status quo.

#### What is the CLC?

The Community Learning Center is a dynamic, interactive, cooperative community. There are individualized learning plans for every student. Parents actively participate in overseeing their child's experience and teachers redefine their roles as guiding instruction and enabling discovery. Curriculum decisions are based on data analysis and students are fully engaged in their learning.

Scheduling is flexible. Proficiency levels indicate mastery. Standards are the constant and time is the variable. Outside experts become partners. Learning is self-paced. All Community Learning Centers have the same foundational tools that culminate into a quality experience. They are:

## EFFECTIVE ADMINISTRATORS

Use data-driven decision makin

#### EMPOWERED TEACHERS

and invite community participation

#### **ENCAGED PARENTS**

Parents are actively participating in educational decisions

#### ENTHUSIASTIC STUDENTS

Students have fun learning

#### DATA for accountability and instruction

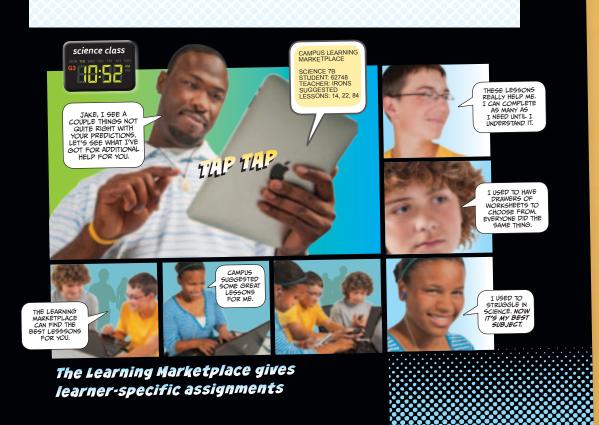
Alachua County Public Schools
(Florida) has implemented a datadriven curriculum and instruction
model using Infinite Campus,
Superintendents and principals
actively participate in weekly "On
Track" groups that monitor continuous assessments every nine weeks.
The data is used for professional
development, as well as student
achievement, and already has made a
major impact in the classroom.

Many organizations have tried to provide tools for individualized instruction. The Infinite Campus twist is to add advanced scheduling and lesson planning to the mix. Scheduling will put the right student with the right teacher based on the student's learning plan and the teacher's professional development plan.

The lesson planner will recommend relevant learning activities for the teacher to use. All of this will be done using advanced data mining techniques that gain intelligence using their rich national dataset.

Teachers connected together using the Infinite Campus national network can share and build on each other's experience; great teachers do their thing and good teachers become great. More importantly, providing students with relevant learning activities will rekindle their excitement for learning and achievement will be common place.

MPRESSIVE













4321 109th Ave NE, Blaine, MN 55449

CHANGE SERVICE REQUESTED



MENTECAN PUS. COM

PRESORTED STANDARD

U.S. POSTAGE PAID MINNEAPOLIS, MN PERMIT NO. 1096

