

FOR IMMEDIATE RELEASE

Infinite Campus Employee Named 2020 HDI Best Service and Support Manager

August 20, 2020 – Blaine, Minn. – Gina Montague, Infinite Campus Manager of Support Services, was named the 2020 HDI [Best Service and Support Manager](#). This award acknowledges and honors the service and support manager who has excelled at supporting information technology services within their organization and who most clearly demonstrates the ability to serve and advance information technology within their industry.

“Congratulations to Gina on winning this prestigious award and for leading and continually advancing an award-winning support team,” said Mike Rhodes, Chief Customer Experience Officer at Infinite Campus. “Gina’s leadership and vision are key to Infinite Campus’ positive culture and a very engaged, 40-person support team that’s committed to achieving the highest levels of customer satisfaction.”

Each year, HDI honors the very best in the technical support and service management profession, recognizing the individuals, teams, and organizations that excel at service and support and elevate their businesses through their excellent work. The judges interviewed each 2020 finalist and finalist team by video conference. The winners were announced online August 12 at [SupportWorld Live: A Digital Experience](#).

The Infinite Campus Support Team has previously been recognized by HDI with team awards, including: Best Service & Support Organization (2019), Best Service & Support Culture (2019), and the Team Excellence Award – External Support, 2013. Additionally, individual support team members have been named Analyst of the Year for the HDI MN Chapter.

About Infinite Campus

As the most trusted name in student information, Infinite Campus manages 7.8 million students in 45 states through schools, school districts, regional consortia, state departments of education and the federal government. Since our founding in 1993, our mission has been to Transform K12 Education®. We are dedicated to providing solutions that help schools run more efficiently, allow teachers to spend more time with students, and encourage students to rediscover the joy of learning. www.infinitecampus.com

About HDI

For 30 years, HDI has partnered with thousands of professionals and their organizations to improve their performance by helping them to: drive change, harness knowledge, transform teams, make connections, and turn challenges into opportunities. HDI empowers the technical support and service management community to advance their strategy, operations and teams through optimized service delivery. From the employee to the enterprise, HDI transforms service and support through its comprehensive lineup of training and certification courses, industry-leading annual conferences, results-driven consulting services, community-based networking opportunities, and insightful research and informational resources. www.ThinkHDI.com

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