Alexa Terms, Conditions and Disclosures

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The Infinite Campus Skill for Amazon Alexa ("Campus Skill") is a voice-driven capability that enables you to access certain information about your student after you have linked your Campus Parent account on devices that connect to the Alexa Voice Service ("Alexa"), like the Amazon Echo, Amazon Echo Show, Amazon Tap and Amazon Fire TV ("Connected Devices"). Once you have enabled the Campus Skill, you may ask Alexa to respond to a set of questions by simply using your voice. Supported questions may change from time to time. Supported questions and other features and functionality available through the Campus Skill are described on the Infinite Campus Skill for Amazon Alexa support page available here: www.infinitecampus.com/alexa.

When you make a request to the Campus Skill (a “User Request”), you will receive a voice response from the Campus Skill (a “School Response”), a record of the voice interaction (an “Alexa Card”) may appear in the Alexa Application (the “Alexa App”), and if you are utilizing an Amazon Echo Show, a separate record of the voice interaction may appear on the device display (the “Alexa Display”). To learn more about the Campus Skill, please visit Campus Skill Documentation. To learn more about Alexa for Education, please visit Alexa Help.

The following terms and conditions of use (these “Terms of Use”) govern your access to and use of the Campus Skill. These Terms of Use are a binding legal agreement between you and Infinite Campus ("we," “us” or “Campus”). They apply to you and anyone else you authorize to use the Campus Skill with your Linked Account (as defined below).

PLEASE CAREFULLY REVIEW THESE TERMS OF USE BEFORE LINKING YOUR CAMPUS PARENT ACCOUNT OR USING THE CAMPUS SKILL. YOUR CONTINUED USE OF THE CAMPUS SKILL, OR THE ONGOING CONNECTION OF YOUR LINKED ACCOUNT, CONFIRMS YOUR ONGOING ACCEPTANCE OF THE LAST MODIFIED VERSION OF THESE TERMS OF USE. IF AT ANY TIME YOU DO NOT AGREE TO THESE TERMS OF USE, YOU MUST DISCONTINUE YOUR USE OF THE CAMPUS SKILL AND IMMEDIATELY DISABLE THE CAMPUS SKILL TO UNLINK YOUR CAMPUS PARENT ACCOUNT. See “Unlinking Your Linked Account” below.

Eligibility

The Campus Skill is available for parents and guardians ("Users") of students attending Schools utilizing Infinite Campus Student Information Systems products and services, who have a valid User ID and Password that provide access to the User’s Campus Parent account. If you do not have a User ID and Password for Campus Parent, see “Linking your Account” below.

You represent that you have the power, authority and capacity to accept these Terms of Use.
The Campus Skill is intended for individual Users who are at least eighteen (18) years of age or older.

Linking your Account

To enable the Campus Skill, open the Alexa App on your Personal Device (as defined below), search for “Infinite Campus” under “Skills” in the menu, then select “ENABLE.” As a condition to enabling the Campus Skill, you will be prompted to link your Campus Parent account to the Campus Skill. An Infinite Campus-hosted log-in page may appear through the Alexa App, and you will be prompted to log in to your Campus Parent account by using your Campus Parent User ID and Password. You may also be prompted to create a 4-digit PIN (an “Alexa PIN”) which you can use to provide additional security for accessing your Campus Parent account.

Once you have linked your Campus Parent account to the Campus Skill, all of the students associated to your Campus Parent account will be linked to the Campus Skill (such students, “Linked Students,” and such account, the “Linked Account”). You will not have the option to link less than all of your students.

Please note that the Infinite Campus-hosted log-in page is visible only to you, unless you expose your Personal Device viewing screen to others or otherwise share the page. Your Campus Parent User ID and Password and your Alexa PIN (if you chose to use one) are not visible to or shared with Amazon.

If you do not have a Campus Parent User ID and Password, or you have lost or forgotten either, you may get them by contacting your School’s Information Technology Department. Infinite Campus does not control disbursement of Campus Parent User IDs and Passwords.

You may unlink your Linked Account from the Campus Skill at any time. See “Unlinking Your Linked Account” below for a description on how to do so.

Engaging with Campus Skill

When you have linked your Campus Parent account to the Campus Skill you will be able to start engaging with the Campus Skill. You may ask the Campus Skill questions about your student just as if you were looking up the information via your Campus Parent account. Note that account information you receive from the Campus Skill does not replace or act as an official record of your student’s education records. In the event there are any inconsistencies between such information and what the School has in its official records, the School’s official records control.

Unlinking Your Linked Account

You may unlink your Linked Account by disabling the Campus Skill. To disable the Campus Skill, open the Alexa App on your Personal Device, search for “Infinite Campus” under “Skills” in the menu, then select “DISABLE SKILL.”

If more than one student is associated with your Campus Parent account, you may not unlink only a single student.
You may re-link your unlinked Campus Parent account (see “Linking your Account” supra).

**Privacy and Data Use and Collection**

When you link your Campus Parent account to the Campus Skill Amazon may collect and use certain data for the purpose of servicing you in accordance with Amazon’s [Privacy Notice](#) and the [Alexa Terms of Use](#). Such data is limited to your student’s first and last name and the courses in which he or she is enrolled.

Amazon may periodically collect and use technical data and related information, including, but not limited to, technical data about your interactions with the Campus Skill (collectively, “Technical Data”) in accordance with Amazon’s Privacy Notice and the Alexa Terms of Use. Infinite Campus may also periodically collect and use Technical Data to facilitate updates to Infinite Campus’ services. Technical Data will not personally identify you and Infinite Campus may use it to improve our products or to provide services or technologies to you and the School.

Amazon will retain voice recordings of your interactions with the Campus Skill. To delete voice recordings, go to “Settings” and follow the instructions.

Please note that Amazon will not retain a voice recording of your Alexa PIN.

As noted earlier, your Campus Parent User ID and Password are not visible to or shared with Amazon.

**Data Sharing and Usage**

Infinite Campus will share School Responses, Alexa Cards, and Alexa Displays with Amazon only for the purpose of responding to your User Requests.

This information may, for example, include your student’s name, their course schedule, and other information from your student’s School records. The information shared may change from time to time based upon changes to the Campus Skill implemented by Infinite Campus as described in the [Campus Skill Documentation](#). Such information will remain subject to Infinite Campus’ and the School’s data privacy and security policies and practices, and Amazon may only use such information to service you and to enhance its voice services and capabilities as well as those of the Campus Skill.

Amazon may de-identify your User Requests, which will not identify you as an individual or as an Infinite Campus user, and use them in accordance with Amazon’s Privacy Notice and Alexa Terms of Use.

**Security**

It is solely your responsibility to maintain the physical security of your Connected Devices and the personal devices you use to access the Alexa App (for example, your mobile phone, tablet, and/or laptop) (“Personal Devices”) and the confidentiality of the information and services accessible through Connected Devices, Personal Devices, and the Alexa App.
You should keep your Connected Devices, your Personal Devices, your Campus Parent User ID and Password, your Amazon user ID and password, your Alexa PIN and other credentials secure in the same manner as you would keep secure your cash, checks, credit cards, and other personal identification numbers and passwords that you wish to keep private and confidential.

Anyone with whom you share your Connected Devices, your Personal Devices, your Campus Parent User ID and Password, your Amazon user ID and password, and/or Alexa PIN will be able to use the Campus Skill and/or the Alexa App and have access to information and services to which you have access via Alexa. Any such individual shall be deemed an authorized user who is using Amazon, Alexa, and/or the Campus Skill (as the case may be) with your consent. We recommend that you not share such credentials with anyone whom you would not wish to have access to your private information, your Linked Account, or any Linked Student’s information. Take care to ensure that no one overhears your private information, including your Alexa PIN, as you interact with the Campus Skill. Remember that you must unlink your Linked Account and delete your history under “Settings” in the Alexa App prior to sharing or transferring your Personal Devices or giving access to your Amazon account or Connected Devices to another.

We recommend that you always use available security and lock features on your Personal Devices. If you do not utilize the lock screen feature of your Personal Devices or log out of the Alexa App, the messages and other information contained in the Alexa App, including the Alexa Cards, will be accessible to anyone with access to your Personal Devices.

Please note that all information on your Alexa Display will be accessible to anyone who can see your Echo Show. However, such information will only be displayed for up to 30 seconds.

Do not include any sensitive personal information (e.g., your or your student’s Social Security Number, date of birth, Alexa PIN, financial account numbers or information, etc.) in a session with Alexa. Please note we will never ask you for, state, or otherwise include, your Linked Student’s name or sensitive information via Alexa or in any emails. If you receive a message that you believe could be fraudulent, please contact us immediately at https://www.infinitecampus.com/audience/parents-students-1/mobile-app-support

To avoid any unauthorized access to your personal information, particularly in the event you believe: (1) someone has gained unauthorized access to your Amazon account, a Connected Device or a Personal Device, or your Campus Parent User ID or Password, Amazon user ID or password or Alexa PIN; or (2) your device or credentials have been or may be lost, stolen, or otherwise compromised in any way, you should immediately:

• Disable the Campus Skill;

• Change your compromised credentials; and,

• Notify the party issuing your compromised credentials (in the case of Campus Parent, contact your School’s Information Technology Department).

You agree to notify the School and Infinite Campus immediately if you suspect fraudulent or abusive activity relating to your Linked Account.
Third Party Agreements

Amazon, your mobile operating system provider, and other third party services or sites incorporated in Amazon or linked to or through the Campus Skill, have their own terms and conditions and privacy policies and practices (collectively, “Third Party Agreements”). You may be subject to these Third Party Agreements when you use the Campus Skill, give these third parties your personal information, or otherwise use their services or visit their respective mobile platforms or websites. It is your responsibility to review and accept all applicable Third Party Agreements before using the Campus Skill.

Infinite Campus and the School are not responsible for the security, accuracy, legality, appropriateness or any other aspect of the content or functionality of Amazon, Alexa, any device or any third party’s products or services (whether or not related) that may be incorporated or linkable from the Campus Skill.

Infinite Campus and the School are not responsible for, and do not provide, any support or assistance for any third party hardware, software, or other products or services. If you have any questions or issues with a third party product or service, including issues pertaining to the operation of your supported iOS or Android device, please contact the appropriate third party in accordance with its procedures for customer support. If you have any questions or issues pertaining to Alexa (other than questions or issues specific to the use of the Campus Skill), please contact Amazon.

While Infinite Campus and the School do not currently charge a fee for your use of the Campus Skill, you will be responsible for all fees that may be imposed by non-Campus or non-School parties in connection with such use (such as data usage charges) and subject to any restrictions those third parties may impose.

Changes to Terms of Use

We reserve the right to revise these Terms of Use at any time, and you are deemed to be aware of and bound by such changes by your continued access to or use of the Campus Skill. We will indicate that changes to these Terms of Use have been made by updating the date indicated after “Last Modified:” at the beginning of these Terms of Use. If you do not accept any such changes, you acknowledge and agree that your sole and exclusive remedy is to discontinue your use of the Campus Skill. See “Unlinking Your Linked Account” for details on how to discontinue your use.

Termination

We may suspend, limit, interrupt, restrict, discontinue, or terminate any and all aspects of the Campus Skill and your access to the Campus Skill in our sole discretion, for any reason, and without notice or liability to you or any third party.

Any terms of these Terms of Use which by their nature should survive any termination of these Terms of Use will so survive.
Miscellaneous

Communications. You agree that we may communicate with you about matters related to the Campus Skill and your use of same through the use of our website or the email address you have on file for your Linked Account. We may always, in our sole discretion, also provide you with any such communications on paper, even if you have authorized or requested electronic delivery.

The Campus Skill is not set up to respond to customer service requests, and the Skill has limited ability to respond to any free-form audio messages at this time. Please do not send your school or Infinite Campus messages through Alexa unless the message is an audio command that the Campus Skill is programmed to recognize.

Applicable Laws. Your access to and use of the Campus Skill are subject to applicable international, federal, state, and local laws and regulations. We reserve the right to seek all remedies available at law and in equity for violations of these Terms of Use.

ANY ATTEMPT BY AN INDIVIDUAL OR ENTITY TO DELIBERATELY INTERFERE, INTERRUPT, MODIFY, AUDIT, ASSESS, RE-ENGINEER, DILUTE, TARNISH, OR DAMAGE ANY ASPECT OF THE CAMPUS SKILL OR UNDERMINE THE LEGITIMATE OPERATION OF THE CAMPUS SKILL IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND WE RESERVE THE RIGHT TO SEEK DAMAGES, INJUNCTIONS, AND COSTS (INCLUDING, WITHOUT LIMITATION, ATTORNEYS’ FEES) TO THE FULLEST EXTENT PERMITTED BY LAW.

Severability. If any part of these Terms of Use is determined to be invalid or unenforceable pursuant to applicable law, then such invalid or unenforceable provision will be deemed superseded by a valid and enforceable provision that most closely matches the intent of the original provision, and the remainder of these Terms of Use shall continue in full force and effect.

No Waiver. Our failure in any instance to exercise or enforce any provision of these Terms of Use shall not constitute a waiver of such provision or any other provision.

Third Party Beneficiaries. These Terms of Use shall inure to the benefit of and be binding upon the parties hereto and their successors and assigns.

Entire Agreement. These Terms of Use and Infinite Campus’ agreements with the School and other Policies on its website for access to and use of Infinite Campus’ Student Information Systems products and services set forth the entire understanding and agreement between you and us, whether written or oral, with respect to the subject matter hereof.