

Customer Testimonials

Our K12 community continues to grow.

Explore our products, services, expertise and successful implementations through the eyes of our customers.

“I would recommend Infinite Campus to other Michigan districts because it has a **variety of features and works well with integrated systems.**”

Erin Weaver | Educational Technology Specialist | Diocese of Grand Rapids | 6,220 students

“**Infinite Campus has enabled our district to keep accurate student data and other records** and submit good data to the state! Being able to access data and run original reports with the Ad Hoc Reporting tool is really helpful.”

Tamara Manne | HRS/PAS | Kent City Community Schools | 1,280 students

“**Infinite Campus is a forward-thinking company with goals to improve education,** not just a data management system. I think this sets them apart from other companies. It is one of the best products, if not the best product on the market today. It is the most complete system from top to bottom, organized into an easy-to-use Web-based interface. The Infinite Campus Support team and support tools are well organized, easy to find and very complete. The team is friendly and work to resolve cases in a timely manner.”

Greg Shepard | Enterprise Data Systems Manager | Ottawa Area ISD | 25,000 students

“When the decisions were made, we believed that **Infinite Campus had the product and the vision to take us where we wanted to go.** After years of being a customer of Infinite Campus, we are impressed with the steps taken to produce and deliver the system we were promised. Working with Infinite Campus has been exciting for us.”

Barb VanGinhoven | Student Services | Zeeland Public Schools | 6,240 students

“**We love Infinite Campus.** Our Client Executive, Mike Mock, is great! He keeps us well informed.”

Lisa Adams | Administrative Assistant to the Superintendent | Coopersville Area Public Schools | 2,670 students

“I find myself talking about ‘how cool’ many features are, but the **Portal Request Processor has helped us to be more accurate and efficient.**”

Sue Root | Technology Coordinator | Plainwell Community Schools | 2,760 students

Ottawa Area Intermediate School District

Holland, Michigan | 25,000 students

Ottawa Area Intermediate School District (ISD) is an Educational Service Agency (ESA) located in Holland, Michigan. Ottawa ISD provides services to 12 public school districts, seven public school academies and 23 non-public schools in Ottawa and Allegan counties. The district became an official ESA partner with Infinite Campus in 2011. Through the ESA agreement, they provide services and support for more than 25,000 students across 12 districts.

In 2006, Ottawa Area ISD organized a search to look for a new student information system (SIS). They chose Infinite Campus because it is the most complete SIS. In a list of features, Infinite Campus scored significantly higher than other vendors. Having state reporting, special education (SPED), health, fees and behavior management modules included with the core product, and not as an add-on or third-party costs, was a big factor in their decision.



Greg Shepard,
Enterprise Data
Systems Manager
Ottawa Area ISD
Holland, Michigan

Seamless Integration

"Infinite Campus is one of the most complete Student Information Systems on the market. It includes many tools in the core product, as well as a number of supplemental products. The big advantage is that all of the applications are tightly integrated, making integration seamless. This means better data quality for our district and

less work with third-party systems," stated Greg Shepard, Enterprise Data Systems Manager, Ottawa Area Intermediate School District.

Excellent State Reporting

A committee was formed through the Michigan Infinite Campus User Group (MICUG) that conducts regular phone conferences to work on new state reporting requirements. With the ever-changing requirements, Campus Business Analysts assigned to Michigan

State reporting and SPED have done a great job at keeping up with them. The process is streamlined and monitored, making it easy to meet deadlines.

"Infinite Campus state reporting is excellent. They have been very receptive to state reporting changes through the years and the Michigan state localization team has been wonderful to work with. They have been responsive in the implementation of the Ed-Fi Data Integration with the Michigan Data Hubs initiative and continue to improve along with the growth of the Data Hubs," said Shepard.



Award-winning Support

Ottawa Area ISD has received superior support from Infinite Campus. "The Infinite Campus Support team and support tools are well organized, easy to find and very complete. The team is friendly and work to resolve cases in a timely manner," said Shepard.

Recently, Infinite Campus won the 2019 HDI Team Excellence and Best Service and Support Culture Awards. Winners were evaluated through a meticulous selection process with more than 400 total submissions considered for eight award categories. HDI, the leading support-industry association, annually honors organizations that have demonstrated exceptional leadership, vision, and innovation in achieving customer satisfaction.

Favorite Tool

The Data Extract Tool is one of Shepard's favorite tools to use as he manages a lot of back-end processes and tasks. This allows him to be able to write SQL queries or use Ad Hoc filters and export the data directly to a local server or file transfer site. This eliminates the need to use the SQL server tools and set up complex SSIS job. It also creates a repository of sorts for the different queries needed for exporting to various systems. "Updates are pretty easy by being able to copy and paste the SQL queries or just modify the Ad Hoc Filters," commented Shepard.

Vision for the Future

Infinite Campus has a vision to improve every educational process where data is involved and to help districts concentrate on the data itself instead of the headaches and time involved with managing servers, infrastructure, backups and updates. "We don't have to worry about that. We can just concentrate on using the product. It takes approximately 30 seconds to request an update and none of my time," he said.

"Infinite Campus continues to be a great product and continues to evolve into the future."

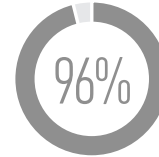
Greg Shepard, Enterprise Data Systems Manager

CAMPUS SUPPORT

CUSTOMER SATISFACTION



Infinite Campus



Industry Average

AVERAGE SPEED TO ANSWER

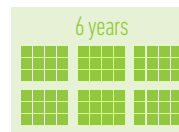


Infinite Campus

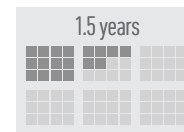


Industry Average

STAFF TENURE



Infinite Campus



Industry Average

STAFF TURNOVER



Infinite Campus



Industry Average

South Texas Independent School District

Mercedes, Texas | 4,098 students | Campus customer since 2010 | Former SIS: eSchoolPlus

See what the district had to say about our products and services.

“We have courses that meet in irregular patterns and in the legacy SIS everything had to be very linear and tabular. It seemed you could configure the app to work the way we needed it to, but in practice it didn't really work.”

“We can schedule backups and replication into a sandbox. We're able to access the database remotely over ODBC and to use SQL Reporting Services to develop and deploy reports. I like that we can help ourselves by updating and copying what we need. And when we can't, we have Campus Support, which has been very helpful.”

“**Infinite Campus has been consistent with the information and details we received in the selection process.** The product does everything we were told it could do.”

David Houston |
Programming Specialist

“**Infinite Campus has positively impacted our district across the board.** From our scheduling, tracking and reporting to communication with students and parents, Infinite Campus enabled us to more efficiently and effectively do our work. With tools like this in our arsenal, we are better equipped to provide our students with the most positive and supportive learning environment possible.”

Jeff Hembre | Deputy Superintendent

“**Infinite Campus has made my job easier.** I can pull data more quickly, allowing me to create student and state reports more efficiently.”

Irene Marquez | PEIMS Coordinator

“The old system couldn't give us the flexibility to do scheduling the way we needed to. Their support was unwilling to help and a lot of our users were not happy with the system.”

“Coming in, Infinite Campus needed to be good for all users. Teachers like the ability to post an assignment and make it available for multiple courses. On the other side, the administration finds the scheduler both simple to use and very powerful. **It handles our rotation and the graphic interface is intuitive.**”

Alex Medrano |
Instructional Technology Specialist

“**Anything I need is at my fingertips** and it is easy to make changes to student demographic, transcript, behavior and graduate information. I can also transfer students immediately.”

Michael Aranda | Former Principal