

Implementation

As much as we take pride in our student information system (SIS), you're not just looking for an enterprise solution. You have goals that must be supported by the tools you use daily. When you select Infinite Campus, you are getting more than an SIS – you're gaining a K12 partner that will lead to successes, starting with implementation.



Implementation was phenomenal. The organization and guidance from our Campus Trainer during implementation was fantastic."

Susan Heidt, Director of Technology
Monticello Public Schools

Implementation Methodology



PHASE 1 Initiation

You selected the Most Trusted Name in Student Information as your new SIS partner... now what? During the evaluation process, your Infinite Campus Sales Representative was already in communication with Implementation Services about your needs and objectives in moving to a new system. In Initiation, the representative will schedule an introductory call with you and your Implementation Project Manager to expand on your needs. This initial conversation helps the Infinite Campus Implementation Team begin planning your custom project.

If desired, your key project stakeholders can receive logins to the Campus Community to review product information through documentation, videos, and hands-on simulations. Additionally, stakeholders may read company news and participate in moderated forums with colleagues nationwide.

"After we signed our contract, the Project Manager contacted me and explained the implementation process. She heard more about our needs by learning about our staffing. Understanding that we needed not only training but a great deal of help with data conversion, I invited all stakeholders from my district to an introduction meeting. We were walked through the process and together, established a workable calendar. We had an opportunity to meet the data conversion person and the trainers who would be our awesome guides. This was just a great first start with Campus. In a short time, everyone knew the plan and how we would work. Our in-house staff bought into the plan and committed to timelines."

Susan Heidt, Director of Technology
Monticello Public Schools



PHASE 2 Discovery & Planning

Now that we know who you are and where you want to go, we build a plan. Based on in-depth discovery, your Infinite Campus Implementation Team creates an implementation plan to ensure you're ready to go on Day 1...and maximizing your investment for years to come.

Within your organization, you begin adding key players to your core team. With your best people in key roles, you plan and establish policy and procedures regarding your use of Infinite Campus. Together, our teams review and approve your implementation plan and timelines for data conversion, risk mitigation, and staff development and communications.

"Our implementation team did a great job of asking questions to make sure our charter school's specific needs were met, as well as explaining what we needed to provide during the discovery phase. They were in constant communication with us. The whole implementation felt organized, and we always knew what we needed to do and when it needed to be done."

Jodi Herlick, Special Education Coordinator
Aspen Academy



PHASE 3 Implementation

With an agreed-upon plan, the project starts. Infinite Campus Business/Process Consultants and Trainers lead a Discovery Workshop with your internal core team to guide decisions on how you set up and use Infinite Campus. We provide you with in-depth knowledge about the Infinite Campus SIS to tailor your experience to your operations.

Your Infinite Campus Data Conversion Analyst hosts a session with your technical staff to provide an overview of the conversion approach. Our analysts then work collaboratively with your staff and learn how you manage your data. After a trial conversion, your team reviews changes and reports any issues before a subsequent production conversion.

Training includes staff development offerings customized to how you want your users to interact with the Infinite Campus SIS. Your team benefits from an effective, efficient training approach using live and self-paced lessons...as well as skills-based group training.

"The data conversion went very smooth, there was assistance any time it was needed. I was well prepared for what was to come. The outline of what was needed and when was very helpful."

Jason Peterson, System Administrator
Providence Academy



PHASE 4 Go Live

While Go Live ends the implementation process, it also begins your journey with us. When data conversion is complete, we deliver your Infinite Campus URL. With all the work done, you are ready to Transform K12 Education®. Of course, you won't do this alone. Your Infinite Campus Client Relationship Manager and the Campus Support Team will continue to support your use of Infinite Campus SIS and ensure you achieve new goals.

"Our Campus implementation was an experience that exceeded all expectations. We were supported by our implementation team from the very beginning and always felt we were being led by a team of true experts. The team was with us every step of the way and because of that our implementation was very successful."

Caroline Little, Director of Instructional Technology
Inver Grove Heights Schools



Nearly four dozen Infinite Campus specialists deliver implementation services. A typical implementation team includes process/business consultants, data conversion analysts, project managers and trainers that collectively guide districts through the implementation process.

Continuous Training Program

Campus Community

- Videos for those users who want to watch how to complete a task
- Documentation for those who want to read how to complete a task
- Simulations for those who want hands on activities to learn to complete a task

Campus Passport

- Paid subscription that features role-specific, on-demand learning
- Access to classroom training, Webinar-based scheduling training and new feature updates
- Discounted event access
- Regular release highlight videos and time sensitive tool update

Additional Services Available

Custom Development

Specialized services to design custom reports, create specialized data extracts, and provide advice and best practices when integrating external third-party solutions are available (additional cost).

Consulting

Use advanced system features and align business practices with Infinite Campus for maximum efficiencies by connecting with our process/business consultants (additional cost).

Technical Services

Work with customers to develop innovative ways to integrate with third-party systems, create data import & exports, customize SSRS reporting and manage other data-related services, training and consultation requests. (may be additional cost).

Implementation Reviews



I cannot thank our Project Manager and Implementation Team enough for all of their hard work in making sure that all 22 of our districts were ready to go.

Lisa Montrief
Assistant Superintendent of Curriculum and Instruction
Monroe County Intermediate School District



Our Campus implementation was great! We are very grateful and pleased with Infinite Campus and the team.

Laura Lomeli
Administrative Assistant
Language Academy of Sacramento



The implementation team was top-notch.

Stacy Hawthorne
Director of Online Programs
Davidson Academy



Great implementation team! Everyone was easy to work with and helpful when we had questions.

Mike Olson
K-12 Principal /Technology Coordinator
Culbertson Public School #17



Our Infinite Campus team was extremely helpful during the entire process of discovery, planning and implementation phase. Our questions were answered quickly, and they were very open to helping us figure out how we could customize Infinite Campus to adopt our existing process and policies. We had a very successful planning and implementation process, thanks to the Infinite Campus team!

Prerana Mehra
Administrative Services Coordinator
Community Montessori



Infinite Campus went above and beyond to make this transition so smooth. Implementation was a breeze. All the training to transition our data for implementation was far easier and simpler than I thought it would be.

Kitty Boysun
IT Coordinator
Frontier School District



Our trainer was absolutely fantastic... I loved the trainings and how they are organized and scaffolded to build on each other...the SANDBOX is a life saver.

Jennifer Burnett
SIS Coordinator/Classroom Teacher
Montana City School